

Consumer Privacy Policy

In order to provide Internet billing services, SurfNet must collect, use, and share certain information about you. This policy explains what we collect, who we share it with, and how you can contact SurfNet in order to ensure the accuracy of the data we collect, use, and share. The information SurfNet collects from you helps SurfNet better serve you and the online community by continually updating the electronic payment services SurfNet provides. The data that SurfNet collects and maintains is as follows:

Information That You Provide to Us

SurfNet receives and stores all information that you enter on our sign-up (join) pages except for security items such as Visa's CVV2. This includes:

1. **Credit Card Sign-Up Page for Digital Products.** The Web site you are purchasing an e-ticket for, your e-mail address, language preference, credit card number, expiration date, first name, last name, address, city, state, zip, country, your username and password, and your agreement to be bound by SurfNet 's Terms and Conditions.
2. **Check Sign-Up Page.** The Web site you are purchasing an e-ticket for, your e-mail address, language preference, first name, last name, address, city, state, zip, country, your bank's ABA routing number, your account number, the type of account, your username and password, and your agreement to be bound by SurfNet 's Terms and Conditions.

Information You Provide to Us That We Share With Our Clients

SurfNet receives, stores, and forwards to our client all information necessary for our client to ship your product to you, and to contact you if necessary. We do not forward credit card number information including items such as Visa's CVV2.

1. **Credit Card sign up page Tangible products.** The Web site you are purchasing a tangible, and shipable product from, your primary phone number, your e-mail address, language preference, first name, last name, shipping address, city, state, zip, country, your username and password, and your agreement to be bound by SurfNet's Terms and Conditions.

Information That We Automatically Receive

SurfNet receives and stores certain information whenever you download Web pages, purchase products or send us e-mail or forms.

For example:

1. We identify the numerical IP address assigned to your computer by your Internet Service Provider.
2. **E-mail Correspondence.** SurfNet often requests a confirmation when you receive and open an e-mail communication delivered by SurfNet. We archive all e-mail sent in and out of our network, and we identify the origination IP address of all mail sent into our network. We require that you refrain from "forging headers" or sending "SPAM".

Information From Third Parties

From time to time, SurfNet may request and receive information from third parties and compare it to the information that you have provided. The main purpose for this is loss prevention.

Protection of Your Privacy

SurfNet will release data when we believe the release is appropriate to comply with the law, enforce our Agreement, and protect the contract rights of our Clients. SurfNet passes the following data to the owner/operator of the Web site from which you are purchasing services, or products utilizing SurfNet's services:

1. Credit card sign-up page information including the Web site you are purchasing an e-ticket or tangible Product for, your primary phone number, your e-mail address, language preference, first name, last name, address, city, state, zip, country, your username and password, and your agreement to be bound by SurfNet 's terms and conditions.
2. Check sign-up page information including the Web site you are purchasing an e-ticket for, your phone number, your e-mail address, language preference, first name, last name, address, city, state, zip, country, your username and password, and your agreement to be bound by SurfNet's terms and conditions. SurfNet does not currently accept online checks for the purchase of tangible goods.

It is your obligation to provide SurfNet with accurate and up-to-date information, and failure to provide us with such information could void any Agreement between you and SurfNet. We use the information that you provide for such purposes as processing your e-ticket request or tangible products purchase, responding to customer service inquiries, loss prevention, improving our service, communicating with you, and allowing our clients to provide customer service and fulfill their obligations to you. SurfNet's employees have access to your information on a need-to-know basis. SurfNet will not sell your information to an independent third party for any reason. SurfNet's clients utilize your information to make and track order fulfillment and provide customer service.

In addition, SurfNet, as part of the credit card processing system must provide limited information to the services that connect it to the

companies that perform the banking functions. The credit card associations have strict privacy rules that these companies must adhere to in order to be authorized to receive and process credit card transactions. SurfNet will never knowingly provide your credit card or bank account information outside of this system.

SurfNet employs the latest and best techniques available for protecting its systems from intrusion by unauthorized individuals, and is constantly upgrading its security as better methods become available. All information is stored behind firewalls and other sophisticated security systems. In addition, our data center utilizes state-of-the-art physical security measures to prevent unauthorized access to the facility.

SurfNet does not request, or knowingly collect identifiable information from children under the age of 18. SurfNet does not knowingly use or share personal information from users under the age of 18 with third parties. SurfNet does not offer children any promotions involving games, prizes, or any other activity that would induce a child to divulge personal information.

SurfNet reserves the right to change, modify or amend this policy at any time. SurfNet takes privacy matters very seriously, and intends to stay at the forefront of privacy policy and protection matters. We will occasionally update our privacy policy and we will post those updates on this page. You are responsible for revisiting this page to review our privacy policy updates.

Questions regarding the information SurfNet has stored about you should be in writing, and addressed to:

SurfNet, Inc.
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Arlington Heights, IL 60006
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